

KENYATAAN POLISI

KUALITI, KESIHATAN, KESELAMATAN, SEKURITI, PERSEKITARAN & KELESTARIAN (QHSSSES)

Northport (Malaysia) Bhd sebagai sebuah entiti perniagaan mengutamakan segala aspek Kualiti, Kesihatan, Keselamatan, Sekuriti, Persekitaran & Kelestarian dalam semua aktiviti perniagaannya.

Kami komited untuk menyediakan perkhidmatan pelabuhan yang cekap dan berkesan dengan mematuhi semua piawaian dan kod etika serta memelihara nilai teras Syarikat untuk pelaksanaan yang menyeluruh, efektif dan efisien.

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| NILAI TERAS KAMI | INTEGRITI | Pematuhan yang tinggi terhadap piawaian kesihatan, keselamatan dan persekitaran dengan menghormati dan mematuhi undang-undang yang berkaitan dan syarat peraturan, piawaian, polisi dan prosedur dengan penuh ketelusan dan integriti. |
| | KEPEDULIAN PELANGGAN | Kepuasan pelanggan dengan menekankan kepedulian pelanggan dan menawarkan perkhidmatan efisien yang sentiasa memenuhi atau menjangkau keperluan dan jangkaan mereka. |
| | INOVASI | Penambahbaikan berterusan dalam sistem pengurusan kualiti, kesihatan, keselamatan dan persekitaran meningkatkan kesesuaiannya secara berterusan dengan sentiasa mencari peluang untuk menerapkan penambahbaikan dan inovasi. |
| | KERJA BERPASUKAN | Penglibatan kakitangan termasuk pihak luar dengan mempromosikan kerja berpasukan dan tanggungjawab yang berkualiti di semua peringkat untuk meningkatkan prestasi operasi melalui piawaian, latihan dan bimbingan. |
| | KECEMERLANGAN | Kecemerlangan perkhidmatan melalui jaminan kualiti dan merealisasikan potensi maksimum melalui tahap kecekapan, profesionalisme kakitangan kami dan semangat untuk menjangkau jangkaan. |

KOMITMEN KAMI

BUDAYA KESELAMATAN

Menggalakkan dan memupuk budaya sistem kerja yang selamat berdasarkan pemahaman mengenai risiko, kebertanggungjawaban dan bekerjasama untuk memastikan keputusan yang berkesan dalam pengurusan keselamatan dan kesihatan.



PERSEKITARAN KERJA YANG SIHAT DAN SELAMAT

Mengambil langkah yang sesuai untuk mencegah dan menghapuskan risiko kecederaan, penyakit yang disebabkan situasi pekerjaan, kerosakan harta benda dan isu berkaitan kesihatan seperti pencegahan pandemik.



TENAGA KERJA BERILMU

Menyediakan sumber dan sokongan organisasi yang diperlukan dan melibatkan pihak berkepentingan yang berkaitan dalam perkara-perkara kualiti, kesihatan, keselamatan, sekuriti, persekitaran & kelestarian untuk memastikan tenaga kerja yang mahir, arif dan berpengetahuan.



KOMITMEN SEKURITI

Memastikan persekitaran kerja yang selamat dengan mematuhi undang-undang tempatan dan antarabangsa, termasuk Kod ISPS, di samping mengutamakan perlindungan terhadap kakitangan, aset serta operasi melalui penambahbaikan yang berterusan, pematuhan dan kesedaran tentang keselamatan.



PEMBELAJARAN DAN PENAMBAHBAIKAN BERTERUSAN

Memastikan penambahbaikan yang berterusan dalam pengurusan prestasi kualiti, kesihatan, keselamatan, sekuriti, persekitaran & kelestarian dengan memanfaatkan penggunaan sumber manusia, proses dan penggunaan teknologi.



ALAM SEKITAR, SOSIAL DAN TADBIR URUS (ESG)

Menggalakkan amalan terbaik ESG melalui langkah-langkah proaktif ke arah pemuliharaan dan kelestarian alam sekitar, pencegahan pencemaran memupuk sifat keterbukaan, saling hormat-menghormati sesama kakitangan dan melaksanakan tadbir urus yang mampan serta pengurusan risiko yang berkesan.



PENGLIBATAN KAKITANGAN

Menggalakkan penglibatan kakitangan dalam memberikan maklumbalas berkaitan perkara-perkara Kesihatan, Keselamatan, Sekuriti, Persekitaran & Kelestarian.



JAMINAN PRESTASI DAN KUALITI

Memastikan langkah-langkah luar jangkaan disediakan untuk menangani situasi kecemasan justeru memberikan keyakinan dan jaminan di kalangan semua kakitangan, pelanggan dan pengguna pelabuhan.




NIK MUZANI NIK ABDUL AZIZ
 KETUA PEGAWAI EKSEKUTIF
 NORTHPORT (MALAYSIA) BHD









QUALITY, HEALTH, SAFETY, SECURITY, ENVIRONMENT & SUSTAINABILITY (QHSSSES) POLICY

Northport (Malaysia) Bhd as a business entity upholds high priority to all aspects of Quality, Health, Safety, Security, Environment and Sustainability in all its business activities.

We are committed to provide effective and efficient port services by complying with all standards and code of ethics as well as preserving the core values of the Company to achieve a comprehensive, effective and efficient implementation.

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| OUR CORE VALUES | INTEGRITY | High standard of health, safety, environment and compliance by respecting and adhering to the relevant statutory and regulatory requirements, standards, policies and procedures with full transparency and integrity. |
| | CUSTOMER FOCUS | Customer satisfaction by emphasizing on customer focus and offering efficient services that constantly meet or exceed their needs and expectations. |
| | INNOVATION | Continuous improvement of Quality, Health, Safety and Environment management system and its continual suitability by constantly looking for opportunities to apply continuous improvement and innovation. |
| | TEAMWORK | Employee engagement including external providers by promoting teamwork and quality responsibilities at all levels to improve operational performance through standards, training and coaching. |
| | EXCELLENCE | Service excellence through quality assurance and realizing maximum potential benefitting from the level of competence, professionalism of our employees and passionate to exceed expectations. |

OUR COMMITMENT

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| <div style="border: 1px solid black; border-radius: 15px; padding: 10px; margin-bottom: 10px;"> <p>SAFETY CULTURE</p> <p>Promote and cultivate a culture of safe work systems based on risk understanding, accountability and working together to ensure effective decision making.</p>  </div> <div style="border: 1px solid black; border-radius: 15px; padding: 10px; margin-bottom: 10px;"> <p>SAFE AND HEALTHY WORK ENVIRONMENT</p> <p>Take appropriate practicable measures to prevent and eliminate injuries, occupational illness, property damage and health related issue such as pandemic prevention.</p>  </div> <div style="border: 1px solid black; border-radius: 15px; padding: 10px; margin-bottom: 10px;"> <p>KNOWLEDGEABLE WORKFORCE</p> <p>Provide the necessary resources and the organizational support and engage with key stakeholders on relevant Quality, Health, Safety, Security, Environment and Sustainability matters to ensure skilled, well informed and knowledgeable workforce.</p>  </div> <div style="border: 1px solid black; border-radius: 15px; padding: 10px;"> <p>SECURITY COMMITMENT</p> <p>Ensure a secure workplace by complying with local and international laws, including the ISPS Code, while prioritizing the protection of our people, assets and operations through continual improvement, compliance and security awareness.</p>  </div> | <div style="border: 1px solid black; border-radius: 15px; padding: 10px; margin-bottom: 10px;"> <p>CONTINUOUS LEARNING AND IMPROVEMENT</p> <p>Ensure continuous improvement on its Quality, Health, Safety, Security, Environment and Sustainability management and performance leveraging on people, process and technology.</p>  </div> <div style="border: 1px solid black; border-radius: 15px; padding: 10px; margin-bottom: 10px;"> <p>ENVIRONMENT, SOCIAL AND GOVERNANCE (ESG)</p> <p>Promote ESG best practices through proactive measures towards environment and green conservation, prevention of pollution, sustainability, fostering transparency, respect among workforces and implement strong governance with robust risk management.</p>  </div> <div style="border: 1px solid black; border-radius: 15px; padding: 10px; margin-bottom: 10px;"> <p>EMPLOYEES' INVOLVEMENT</p> <p>Encourage employees to be involved in providing feedback on Health, Safety, Environment, Security and Sustainability related matters.</p>  </div> <div style="border: 1px solid black; border-radius: 15px; padding: 10px;"> <p>QUALITY ASSURANCE AND PERFORMANCE</p> <p>Ensure that services meet quality standards, improve processes, and enhance overall organization success, thus providing confidence and assurance among all our employees, customers and port users.</p>  </div> |
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NIK MUZANI NIK ABDUL AZIZ
CHIEF EXECUTIVE OFFICER
NORTHPORT (MALAYSIA) BHD